



Diploma of Hospitality Management

Program Overview

The Diploma of Hospitality Management is designed to develop advanced operational and managerial capabilities required to lead and manage hospitality businesses. The program focuses on financial management, operational planning, leadership, marketing, digital systems, and service excellence.

Learners will gain the skills to manage departments, improve business performance, and deliver high-quality customer experience in a competitive hospitality environment.

Possible Career Opportunities:

- Duty Manager
- Restaurant Manager
- Operations Supervisor
- Front Office Manager
- Hospitality Manager

Entry Requirements:

- Certificate IV in Hospitality / Commercial Cookery or
- Work experience in relevant industry sector or
- Met the mature student criteria.

(If above not met, must pass vocational literacy and numeracy test set by OIT.)

Duration & Delivery & Fees:

- 3 to 4 Trimesters
- Blended Delivery: Face-to-Face and online through Moodle
- Total Fees - \$5,500.00

Unit of Competency

- DHSP501 Develop, Implement and Monitor Quality Customer Service Practices in Hospitality
- DHSP502 Prepare, Monitor and Review Operational Budgets in Hospitality
- DHSP503 Establish, Maintain and Review Business Relationships in Hospitality
- DHSP504 Implement and Review Workplace Policies and Procedures
- DHSP505 Implement and Monitor Food Safety Programs in Hospitality Operations
- DHSP506 Interpret Financial Information for Hospitality Operational Decision-Making
- DHSP507 Implement and Monitor Operational Plans in Hospitality
- DHSP508 Manage Hospitality Digital Systems, Technology and Information for Operations
- DHSP509 Monitor and Improve Staff Performance in Hospitality
- DHSP510 Implement and Monitor Marketing Activities in Hospitality
- DHSP511 Apply Revenue and Yield Techniques in Hospitality Operations
- DHSP512 Undertake Supervised Hospitality Work Placement and Apply Professional Practice

For further information, please contact on email info@oit.ac.fj or phone (679) 9978679 / (679) 672 0123

For enrolment, please visit OIT Namaka Campus, Level 1, Challenge Plaza, Namaka, Nadi or apply online via <https://oit.ac.fj/qualification-application-form/>

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