



Certificate III in Hospitality

Program Overview

The Certificate III in Hospitality Operational Skills provides learners with practical knowledge and industry-relevant competencies required to perform effectively in entry-level roles within the hospitality sector.

The program covers key operational areas including customer service, food and beverage, housekeeping, front office operations, and workplace safety. Learners will develop hands-on skills through structured training and workplace attachment, preparing them for employment in hotels, resorts, restaurants, and tourism establishments.

Possible Career Opportunities:

- Food and Beverage Attendant
- Espresso Coffee Machine Operator
- Function Attendant / Host
- Barista / Bartender
- Front Office Assistant
- Housekeeping Attendant

Entry Requirements:

- Completed Year 11 or Pass in Year 12 or
- Work experience in relevant industry sector or
- Met the mature student criteria.

(If above not met, must pass vocational literacy and numeracy test set by OIT.)

Duration & Delivery & Fees:

- 2 Trimesters
- Blended Delivery: Face-to-Face and online through Moodle
- Total Fees - \$2,800.00

Unit of Competency

- CHOS301 Source and Use Information on the Hospitality Industry
- CHOS302 Work Effectively in Hospitality Service Environment
- CHOS303 Provide Quality Service to Customers in Hospitality
- CHOS304 Coach and Support Colleagues in Job Skills
- CHOS305 Participate in Safe Work Practices in Hospitality Operations
- CHOS306 Provide Housekeeping Services to Guests in Hospitality
- CHOS307 Prepare and Maintain Guest Rooms in Accommodation Services
- CHOS308 Provide Porter and Guest Assistance Services
- CHOS309 Conduct Night Audit Operations in Hospitality
- CHOS310 Provide Responsible Service of Alcohol in Hospitality
- CHOS311 Prepare and Serve Espresso Coffee and Non-Alcoholic Beverages
- CHOS312 Communicate Effectively in Hospitality Environments
- CHOS313 Participate in Environmentally Sustainable Work Practices
- CHOS314 Complete Workplace Attachment in Hospitality Operations

For further information, please contact on email info@oit.ac.fj or phone (679) 9978679 / (679) 672 0123

For enrolment, please visit OIT Namaka Campus, Level 1, Challenge Plaza, Namaka, Nadi or apply online via <https://oit.ac.fj/qualification-application-form/>

OIT is a recognized and registered training provider