Diploma of Hospitality Management

Program Overview

The Diploma of Hospitality Management provides learners with the skills and knowledge to manage hospitality operations, lead teams, and make effective business decisions in fast-paced environments such as restaurants, hotels, cafés, and catering venues. The course prepares graduates to perform managerial functions independently with responsibility for others and a focus on customer service, sustainability, and operational excellence.

Possible Career Opportunities:

- Café, Bar, or Restaurant Manager
- Front Office Manager
- Functions Manager
- Motel or Club Manager

Entry Requirements:

- Completed Year 13 or Pass in Year 12 or
- Work experience in relevant industry sector or
- Met the mature student criteria.

(If above not met, must pass vocational literacy and numeracy test set by OIT.)

Duration & Delivery & Fees:

- 3 to 4 Trimesters
- Blended Delivery: Face-to-Face and online through Moodle
- Total Fees - $7,000.00

Unit of Competency

Core Units (13)
1. HHOM 510 – Lead and manage people
2. HHOM 511 – Roster staff
3. HHOM 512 – Enhance customer service experiences
4. HHOM 513 – Develop and manage quality customer service practices
5. HHOM 514 – Manage conflict
6. HHOM 515 – Manage finances within a budget
7. HHOM 516 – Prepare and monitor budgets
8. HHOM 517 – Research and comply with regulatory requirements
9. HHOM 518 – Monitor work operations
10. HHOM 519 – Establish and conduct business relationships
11. HHOM 520 – Implement and monitor work health and safety practices
12. HHOM 521 – Manage diversity in the workplace
13. HHOM 522 – Manage operational plan

Elective Units (14)
1. HHOM 523 – Use hygienic practices for food safety
2. HHOM 524 – Provide responsible service of alcohol
3. HHOM 525 – Prepare and serve non-alcoholic beverages
4. HHOM 526 – Prepare and serve espresso coffee
5. HHOM 527 – Provide advice on food
6. HHOM 528 – Provide visitor information
7. HHOM 529 – Provide lost and found services
8. HHOM 530 – Manage on-site event operations
9. HHOM 531 – Recruit, select and induct staff
10. HHOM 532 – Work effectively in hospitality service
11. HHOM 533 – Source and present information
12. HHOM 534 – Manage meetings
13. HHOM 535 – Develop workplace policy and procedures for sustainability
14. HHOM 536 – Identify hazards, assess and control safety risks
15. HHOM 537 – Manage risk

For further information, please contact on email info@oit.ac.fj or phone (679) 835 2627 / (679) 672 0123

For enrolment, please visit OIT Namaka Campus, Level 1, Challenge Plaza, Namaka, Nadi or apply online via https://oit.ac.fj/qualification-application-form/

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