Certificate III in Hospitality

Program Overview

The Certificate III in Hospitality reflects the role of individuals who possess a range of well-developed hospitality service, sales, and operational skills, along with a sound understanding of industry operations. Learners are trained to work across various hospitality settings, including restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops, with opportunities for multiskilling or specialisation in areas such as accommodation services, food and beverage, and gaming.

Possible Career Opportunities:

- Food and Beverage Attendant
- Espresso Coffee Machine Operator
- Function Attendant / Host
- Barista / Bartender
- Front Office Assistant
- Housekeeping Attendant

Entry Requirements:

- Completed Year 13 or Pass in Year 12 or
- Work experience in relevant industry sector or
- Met the mature student criteria.

(If above not met, must pass vocational literacy and numeracy test set by OIT.)

Duration & Delivery & Fees:

- 2 Trimesters
- Blended Delivery: Face-to-Face and online through Moodle
- Total Fees - $5,000.00

Unit of Competency

Core Units (6)
1. HHO 310 – Source and use information on the hospitality industry
2. HHO 311 – Work effectively in hospitality service
3. HHO 312 – Provide service to customers
4. HHO 313 – Show social and cultural sensitivity
5. HHO 314 – Coach others in job skills
6. HHO 315 – Participate in safe work practices

Elective Units (9)

Food and Beverage
1. HHO 316 – Provide responsible service of alcohol
2. HHO 317 – Prepare and serve non-alcoholic beverages
3. HHO 318 – Prepare and serve espresso coffee

Food Safety and Hygiene
4. HHO 319 – Use hygienic practices for food safety
5. HHO 320 – Participate in safe food handling practices
6. HHO 321 – Use hygienic practices for hospitality service

Finance and Operations
7. HHO 322 – Process financial transactions

Client and Customer Service
8. HHO 323 – Provide visitor information
9. HHO 324 – Provide lost and found services

For further information, please contact on email info@oit.ac.fj or phone (679) 835 2627 / (679) 672 0123

For enrolment, please visit OIT Namaka Campus, Level 1, Challenge Plaza, Namaka, Nadi or apply online via https://oit.ac.fj/qualification-application-form/

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